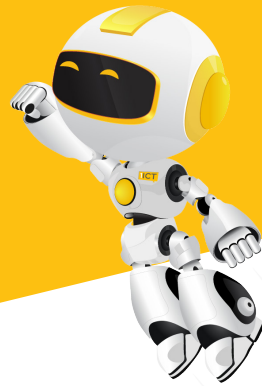


meet

# PAT

Your intelligent  
Process Automation Technician



## Unstructured Data Extraction As A Service

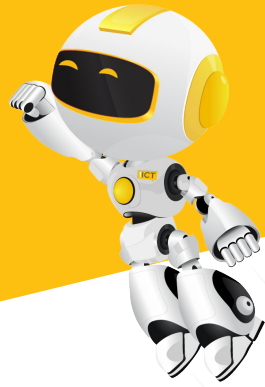
With the massive demand for improved automated IT systems to serve the dynamic needs of customers and regulators conflating with the necessity to optimise resource utilisation, **competitive organisations need a new approach.**

Off the shelf systems struggle to provide the end to end solution that meets their specific needs and millions are lost trying to convert a Ferrari into a truck, only to find they needed a plane.

**Introducing PAT.** Using the latest advancements in cloud technology services, AI / ML & UX development PAT builds intelligent process automation systems specialising in extracting insight from unstructured data (90% of data in most organizations) and using that to automate key business processes, minimising human intervention, increasing productivity and minimising risk.

## The Difference With PAT

- » **Deliver Business Insights** – through the use of business data (structured and unstructured) to produce insights which allows you to improve the management of performance and compliance.
- » **Key Risk Indicators** – Identification and implementation of indicators which will trigger when behaviour starts moving outside a pre-defined business risk appetite.
- » **Control Testing** – Automation of key control testing to provide the business with more timely information on control failures through near real-time testing and to expand the control testing across the entire data set.
- » **Self Service Business Rule and Alert Creation** – Reduces the time to action by empowering front line people to create business rules and alerts on the fly.
- » **Advanced Risk Reporting** – Enables automation and management of enterprise risk and compliance reporting.
- » **Gather Evidence** – Faster and better to support intervention.
- » **Collect, Organise and Review** – Any type of data including paper-to-data.
- » **And much more...**



## PAT was engaged to develop a smart data solution for ANZ Bank

### ANZ Opportunity

**Financial advice delivery is complex and highly scrutinised.**

Before PAT, ANZ managed advisers retrospectively used a check-the-checker model, relying on legacy data analytics. This placed ANZ at risk of not detecting errors. PAT provided services in a timely manner, resolving issues in a timely manner.

### PAT Onboarded

**PAT built a smart data solution:**

Pat was challenged to build an end to end solution that could manage & monitor real time, 100 of millions of document pages.

- Integrating ingestion (collation),
- Self-service (interrogation)
- Alerting and visualisation (intelligence and insight)

## Because of PAT

Insights extracted ensure ANZ manages people and processes in a way that puts their customers first and meets ASIC obligations

- » **Produced insights** are helpful for improving the management of advisor performance and compliance
- » **ANZ is able to search data** as needed to find patterns based on the professional knowledge of managers. This streamlines process and better protects customers.
- » **Improved ability** for teams to understand - and better manage - risks relating to advisors based on data analytics.
- » **ANZ is now better able to rationalise** and index all forms of data from a number of different source types.
- » **ANZ is now able to turn indicators** into live alerts for continuous monitoring of advisors. Early warnings of undesirable events outside ANZ's risk appetite are enabled.
- » **Automation of key control** testing to provide timely information on control failures through near real-time testing and to expand the control testing across the entire data base.
- » **ANZ can leverage** regardless of technical experience levels. ANZ needs risk professionals to be the key users not database administrators
- » **Visualisation of pain points** based on the data correlates through the system. The data is the foundation of ANZ's knowledge.



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